

Quality Policy

GMPTEC has set itself the goal of supporting our customers in the biotechnology and pharmaceutical industries as a reliable partner in achieving their corporate goals. In this context, we particularly focus on customer satisfaction, product quality and delivery reliability.

In addition, we support our customers in the development of individual solutions for their processes and produce customized systems that are precisely tailored to customer requirements.

We maintain a trusting relationship with our suppliers and are committed to develop common solutions and new opportunities.

We want to create a pleasant working environment in our company, where every employee feels comfortable and can express his or her opinion.

Our quality policy applies to the entire company and is reflected in all processes.

Principles of our Quality Policy:

- The satisfaction of our customers is our top priority, which is why we provide them with comprehensive advice and individual solutions that are adapted to their specific needs. Our customers are to receive the best possible service throughout the entire process, from consultation to delivery.
- Each employee takes responsibility for the quality of the work performed as part of his or her job. It is our common goal to always perform the best possible and error-free work and to maintain a high level of quality.
- Achieving, maintaining and improving this quality are the results of our continuous improvement process. We are aware that this can only be done with motivated and well-trained employees. That is why we enable our employees to help shape their working area, receive appropriate training and education, and encourage regular discussions about improvements.
- The safety of our employees, as well as our social and environmental responsibility as a company, are essential aspects for decisions.
- We are committed to our social responsibility towards society and expect the same from our contractual partners. Therefore, we expressly distance ourselves from any kind of corruption and discrimination.

Gronau (Leine), March 28, 2022

A stylized, handwritten signature in black ink, consisting of a series of loops and a long horizontal stroke.

Marco John

A handwritten signature in black ink, written in a cursive style with a prominent 'D' and 'M'.

Dominic Marx